



Bark & Stroll Service Agreement

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This agreement between Bark and Stroll Doggy Services and _____
who resides at: _____
(Hereinafter referred to as the client)

This agreement constitutes permission to enter the above address and perform duties as stated in the Client and Dog Information Sheet.

Any changes to this agreement must be done so in writing or they will be null and void. Bark and Stroll Doggy Services has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

Services/Rates: Dog Walking: \$ _____ per walk
Daycare/Playgroups: \$ _____ per day
Overnights: \$ _____ per night

Payments: Cash _____ Check _____ Credit Card _____ Venmo _____

In the event of a return check, the client must pay the entire invoice and a \$30 fee promptly via cash or money order only.

Key Release: _____ Left on final visit _____ Kept by walker for future use _____ Mailed

Any medical/health concerns (Must fill out Medication Permission slip if administering meds): _____

Would you like to receive occasional pictures, updates and notifications about your pet? _____
If yes, please provide email or cell phone number: _____

Veterinarian Release Form read and signed: Yes _____ No _____
Client and Dog Information Sheet filled out: Yes _____ No _____

The client here to agree as follow:

1) **Liability Policy:**

- ❖ Bark and Stroll Doggy Services and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Bark and Stroll Doggy Services or its employees, unless arising from gross negligence on the part of Bark and Stroll Doggy Services.
- ❖ Bark and Stroll Doggy Services Cannot be held responsible for pets that cause damages to furniture, carpet, flooring/woodwork, walls, etc. while walker is not present.
- ❖ Bark and Stroll Doggy Services cannot be responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.
- ❖ Bark and Stroll Doggy Services cannot be responsible for any complications pets may suffer or actions of pets while they are unattended.
- ❖ Bark and Stroll Doggy Services or its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has left outside or has instructed the walker to allow outside while walker is not present. This includes pets with doggie doors and outdoor pets.
- ❖ The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse Bark and Stroll Doggy Services for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).
- ❖ Bark and Stroll Doggy Services does not accept aggressive animals. Client agrees to be responsible for all costs (including, but limited to medical care, attorney fees etc.) of client's pet should bite another person or animal.
- ❖ Bark and Stroll Doggy Services will not walk unruly or untrained dogs or dogs that choke themselves on their leash. All new client dogs must be walked on a leash for the first two weeks. A dog will only go off leash with the client's permission after the two weeks are over. This is so Bark and Stroll can get to know the dog and for the dog to get to know the walker.
- ❖ Bark and Stroll Doggy Services does not diagnose, prognoses, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- ❖ Bark and Stroll Doggy Services will not be responsible for any keys the client has asked to be mailed.
- ❖ Client is responsible for making arrangements for snow removal. Visits may not be made in snow covered driveways and/or walkways because of safety concerns.

2) **Cancellation Policy:** Cancellation must be received within 24 hours of scheduled visit in order to be credited for the daily walk fee. Bark and Stroll Doggy Services reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

3) **Business Hours:** Business and visiting hours fall between the hours of 8 a.m. and 5 p.m. and services are usually completed during this time unless behind schedule. Bark and Stroll Doggy Services will not accept time specific calls as we can not guarantee specific times accurately. A two-hour window is acceptable.

4) **Bad Check Policy:** A \$30 fee is assessed on all returned checks. All fees are due promptly and must be paid via or money order only.

5) **Emergencies:**

- ❖ Client agrees to authorize Bark and Stroll Doggy Services to handle any emergencies that may arise. Bark and Stroll Doggy Services will make every effort to contact client. In the event client cannot be contacted, client authorizes Bark and Stroll Doggy Services to use their best judgment and to be available at an hourly rate \$30 to oversee the circumstances.
- ❖ Bark and Stroll Doggy Services requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness and in the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbor so they can reach your home. Bark and Stroll Doggy Services is not responsible for pets in these circumstances.

6) **Payment Arrangement:** Payment is expected a few days after the client has received the invoice. In the event of additional unforeseen visits or other costs (such as food, supplies, or vet fees), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.

By signing below, the client fully understands and agrees to the contents of this agreement.

Client's Signature

Date